



It Takes a City, Cambridge

Job Title: Locum Support Worker, Women's Haven Project

Job Role: Locum role for the Haven project to cover absences and sickness both planned and at short notice. Responsible for providing support at the Haven, working alongside either a member of ITAC staff or a SIA accredited security guard. There is no lone working at the Haven.

Contract: This is a zero-hour, limited term contract with shifts offered when available. Available to start immediately.

Hours of work: The Haven is open Monday and Thursday nights from 8pm-8am. The shifts will run for 13 hours from 7.30pm - 8.30am. This role will require being awake for the full 13-hour overnight shift. We also have Friday morning sessions 8-10.30am which may sometimes need cover.

Remuneration: Basic remuneration will be £13/hour plus holiday pay

Location: Central Cambridge

Occupational Requirement: This post is only open to female applicants as per the Equality Act 2010, Schedule 9, Part 1

Main Responsibilities:

- To provide locum cover for the Haven project
- To work alongside either an experienced ITAC support worker or an experienced SIA accredited guard for overnight shifts at the Haven project – providing a safe overnight space for vulnerable women.
- Undertaking general house management and administrative tasks at the Haven, including interacting with and supporting guests visiting the space, behaviour management, working with and directing a small volunteer team, sorting laundry, donations, shower rota and cleaning of communal areas.
- Any other tasks from time-to-time deemed necessary by your line manager to ensure the safety and welfare of staff, guests, volunteers and visitors at the Haven and at any other locations where ITAC is providing support services.
- Liaise with the on-site Manager/security staff to ensure a safe working environment and compliance with fire safety, health and safety, building security and other regulatory requirements.

- The opportunity to locum on other ITAC projects as mutually agreed.
- For the avoidance of doubt, ITAC do not provide support to service users that would be considered regulated activity under Safeguarding Vulnerable Groups Act 2006. If any service users need such support, the ITAC team will alert the relevant local agencies to provide the assistance needed and assist them in working with the service user to access a suitable setting within which that support can be provided.

Please email info@itac.org.uk if you would like the opportunity to discuss the role.

Further Information:

About It Takes A City:

It Takes a City (ITAC) is a homelessness charity providing support for vulnerable adults who are homeless or experiencing housing precarity in Cambridge. We work in partnership with the public, private and voluntary sector to end rough sleeping due to homelessness.

ITAC's Women's Homelessness Action Group (WHAG) came together in 2018 to focus on the needs of and provision for homeless women. The WHAG advocates for women-only provision, trauma-informed services, and have led on work to provide a 'Haven' in Cambridge city centre.

About the Haven:

The Haven is a first of its kind in Cambridge – a trauma-informed, safe, welcoming and stable space for homeless and vulnerably housed women to drop into in Cambridge overnight. It is a non-judgemental and supportive space, designed to help women to regain trust in local services and access vital support on their journey out of homelessness.

Women using the space are likely to have a range of complex support needs, including substance abuse, mental health, physical health and learning disabilities. The Haven does not have accommodation but includes facilities such as a lounge, hot food, showers and laundry facilities.

Access to the Haven is not limited to rough sleepers but the service is available to any female who needs a safe overnight space either occasionally or on a regular basis.