



Volunteer Role Description

Street Storage (Cambridge)

Hours: 2-4 hours per week, based at our Street Storage (Cambridge) site.

Location: Pickfords Self Store, Unit 2 Clifton Way Cambridge CB1 7DY. Training may take place externally.

About Street Storage (Cambridge): Street Storage (Cambridge) is a pilot project, run by [It Takes A City](http://www.ittakesacity.org.uk), to provide **free, accessible storage for people experiencing homelessness**, taking a concept developed in London over the past five years by [Street Storage](http://www.streetstorage.org.uk). The project will be open every **Thursday** from **12-4pm**.

Principle Function: To support It Takes A City staff in processing Street Storage referrals and assisting people using the service. Where needed, to offer support and advice to people in a way that best suits the individual.

Day to day tasks:

- Support the management of referrals, appointments, drop-in times and storage administration.
- Store belongings respectfully, safely and efficiently.
- Liaise with referrers and individuals wishing to store their belongings.
- Develop a welcoming environment for people using Street Storage (Cambridge).

Skills and/experience required:

- Empathy and respect for people using the service.
- The ability to welcome people, to make them feel comfortable and safe storing their belongings with us.
- Ability to adapt to the needs of the individual and to go at their pace.
- Administrative skills – use of phone, email, website.
- Attention to detail
- Teamwork

Training and Support:

Training will be provided to ensure you are ready to support the project and no lone working will be required.

How to apply:

Please complete this [short form](#) and we will be in touch